



The Swim School

June 29, 2020

After what feels like an eternity, we are finally going to open! We can't wait to see our extended Swim School Family and catch up on all the news!

We are all well aware that we are going to be creating a **NEW NORMAL**, so we can rewrite it in such a positive way, for it to become The Swim School Way! We want a safe, secure, happy, welcoming and productive environment so that our Swim School Family thrives!

With regard to the Covid-19, we have waited for the go-ahead/green light from our National Body. We have also put in hours of research, and communication with the relevant bodies locally, Swimming South Africa, CGA and Institute of Aquatic Professionals as well as other swimming bodies worldwide including WHO to make the decision to restart our classes. We were not prepared to re-open until it was safe to do so and will comply with all the regulations as determined by the NCCC. Specialized Coaching and The Swim School, Florida and all our Teachers are **legally** registered with our National Body, being Swimming South Africa.

**The Swim School has implemented the following to enhance the safety requirements set out:
Lyndsey has been appointed as the Compliance Officer**

- ❖ Installed Poolsense devices that monitors the chemical levels of the water hourly
- ❖ Installed a UV light into the filtration system
- ❖ Installed hands free and wall mounted sanitizing units
- ❖ All playground equipment has been removed
- ❖ Thermometers (with spares) have been acquired
- ❖ Strict Operating Procedures have been adopted
- ❖ All other PPE has been acquired

During the last couple of weeks we have been testing all our procedures and putting ourselves through the paces for this **New Normal** to ensure that we can abide by all the rules of the NCCC as well as keeping us all safe at The Swim School.

Obviously, as we get used to this **New Normal**, we will be open to new information that will enhance our safety measures.

- ❖ The property has been professionally cleaned and sanitized
- ❖ Masks or Shields are to be worn at all times (except in the water)
- ❖ Temperatures will be taken and recorded at the little gate
- ❖ Register/risk assessment must be completed
- ❖ Hands must be sanitized
- ❖ The Social Distancing rules will be enforced
- ❖ The number of students per time slot has been reduced to ensure safety
- ❖ The number of classes per time slot has been reduced
- ❖ Parents/Caregivers will be encouraged to sit outside during the lesson to avoid congestion in the pool area
- ❖ Hands must be sanitized before entering (through the side door) & exiting the pool area (through the double glass doors)

- ❖ Enter the pool area from the side entrance, exit through the double doors to ensure a One-Way traffic flow
- ❖ Lessons will be strictly by appointment to avoid any congestion
- ❖ If you are running late, kindly contact the office to determine if we are able to accommodate your child in the next class
- ❖ Teachers will wear shields at all times
- ❖ If you or your child are not feeling well, please reschedule the class
- ❖ We have allocated a dedicated person in the pool area to ensure consistent cleaning and sanitizing of all surfaces regularly throughout the day
- ❖ We have allocated a dedicated person in the outdoor area to ensure consistent cleaning and sanitizing of all surfaces throughout the day
- ❖ Parents/Caregivers will be encouraged to collect their children directly after a lesson
- ❖ We will be booking classes to accommodate the new school days/times and parents working hours

We are entering this **New Normal** with confidence that with your help and kind co-operation The Swim School will remain a place of safety where our students will develop loads of confidence and learn exciting new skills.

Please contact the office as soon as possible. 0768943462 or lyndsey@theswimschool.co.za to confirm your lesson time/day (Whatsapp messages or emails are the easiest form of communication for us).

Please note that all accounts will be adjusted for Term 2. Term 3 starts 13th July 2020.

Our **Nursery School Program** will resume once all the Nursery Schools are open and we have consulted with the Principals on the way forward. However, if you are able to bring your child through to The Swim School in the morning, kindly contact the office so that we can arrange a lesson time for your child.

Please stay healthy, stay warm and let's work together for the benefit of our Country and our Community, and more specifically for our children as they are the future! **“The future is in our Hands”**. Nelson Mandela

In keeping with our commitment to safety we are committed to **all our decisions having a positive impact on those around us!**

See you soon
Cecile, Lyndsey & The Team